

DIRECTOR OF GOLF COURSE OPERATIONS PROFILE: MEDINAH COUNTRY CLUB MEDINAH, IL

DIRECTOR OF GOLF COURSE OPERATIONS OPPORTUNITY AT MEDINAH COUNTRY CLUB

Medinah Country Club (MCC) is seeking a Director of Golf Course Operations with strong agronomic, leadership and communication skills, and a passion for providing exceptional Member golfing conditions that exceed expectations.

MEDINAH COUNTRY CLUB

A history of hosting major tournaments, a tradition of incomparable golf, and a legacy of families coming together through the generations contribute to making Medinah Country Club a Platinum Club. Medinah is privileged to be among the esteemed list of clubs who are also honored with recognition by both the Platinum Clubs of America and Platinum Clubs of the World.

Medinah offers three world-renowned golf courses and the highest quality facilities and family-oriented amenities to both its members and honored guests. Other amenities offered are the 120,000-square foot clubhouse, 4 Tennis Courts, Family Swimming Pool, and Skeet & Trap Shooting Lodge. Opening in 2018 is a Golf Performance Center with three practice bays and simulators, two instruction bays, and a social gathering center. Also, the Club will open its Racquet Center with 4 Platform Tennis Courts, 4 Har-Tru Clay Courts and a Warming Hut. It is this commitment to excellence for over 90 years that sets Medinah Country Club apart.

The goal of the founders of Medinah Country Club was to build the best country club in North America. The storied history of the club centers around this commitment to excellence, a commitment enduring over 90 years. In the early 1920s the club's founders, a group of Shriner's from Chicago's Medinah Temple, sought to create a country retreat. The group was looking for rolling terrain, bountiful trees, and an ample water supply. They selected several parcels of land in an area then known as Meacham, in northern DuPage County, to build Chicago's finest private golf courses.

Tom Bendelow, world-renowned Scottish course architect was retained to design the original three golf courses. In September 1925, the Shriners enjoyed their first round of golf at Medinah on Course #1. In recent years, Rees Jones redesigned Course Three, Tom Doak redesigned Course One, and Tom Bendelow's Course Two was restored by Rees Jones in 2017.

Today, Medinah Country Club is recognized as the best golf course in Chicago and one of the finest private golf clubs in the United States and internationally. Medinah boasts a diverse and active membership - on the golf course and beyond.

MISSION STATEMENT

"Medinah Country Club commits to offering a world-class golf experience and the highest quality, family-oriented, private club amenities to its members and honored guests on a fiscally responsible basis."

CLUB PURPOSE

- Tradition
- Family values
- Championship Golf

NOTABLE EVENTS

- BMW Championship (2019)
- Ryder Cup (2012)
- PGA Championship (1999, 2006)
- U.S. Open (1949, 1975, 1990)
- U.S. Senior Open (1988)

OVERVIEW OF GOLF COURSE & GROUNDS OPERATIONS

- 650-acre property
- \$4.2M operating budget
- \$300K-\$1M capital budget (varies from year to year)
- Three golf courses
- 15 acres of USGA Greens
- 90 acres of Bentgrass fairways

Medinah Country Club Website: www.medinahcc.org

DIRECTOR OF GOLF COURSE OPERATIONS DESCRIPTION

The Director of Golf Course Operations (DGCO) reports directly to the Club's GM/COO.

Key duties include:

- To supervise the direct maintenance of the golf courses to the highest standards at all times;
- To frequently inspect the golf courses and grounds to ensure that all established standards and member expectations relating to the daily playing conditions are being met;
- To prepare an annual operations and capital budget for the Golf/Grounds Department to be submitted to the GM/COO, and to maintain the golf courses and grounds within the limits of the approved budget;
- To oversee all golf courses and grounds construction projects and capital additions and purchases;
- To keep accurate records of equipment, its maintenance, purchases, replacement, budget records, weather, fertilizer, chemical applications and a daily journal of course maintenance activities;
- To maintain a long-term capital repair and replacement forecast, integrated with the Club's Capital Reserve Study;
- To hire, staff, train, supervise, evaluate, and terminate, if necessary, all employees within the Golf/Grounds Department, and to coordinate such activities with the GM/COO and Human Resources Department;
- To work with the Human Resources Manager, and Course Superintendents and Assistant Superintendents to insure strict adherence to all Club personnel policies, rules and regulatory requirements;
- To use sound maintenance techniques, and to strive to continually improve and upgrade course conditions being sensitive to interference with play;
- To initiate communication with the membership on a regular basis concerning grounds related operations, course activities, conditions or playing matters and to provide current and meaningful website content regarding the golf courses and ground related operations;
- To work with and coordinate maintenance activities with the Green Committee, the Golf Committee, the Director of Golf and Head Golf Professional regarding any events and/or maintenance procedures that may affect course or play or playability;
- To pursue continuing education, consult industry professionals as needed and to continually seek new knowledge to keep abreast of advance in turf management techniques;
- To participate in professional association activity, turf seminars, conferences and trade shows as approved by the GM/COO;
- To maintain all parking areas, roadways and paths in clean and serviceable condition;
- To supervise and coordinate horticultural activities, oversee the design, installation and maintenance of all landscaping activities;

- To supervise the maintenance and care of all grounds buildings and equipment;
- To see to all grounds housekeeping to include clubhouse, golf courses, parking lots, club perimeters, fencing and property easements;
- To attend Board and Green Committee meetings as requested and keep the Green Committee Chairman informed on all significant matters related to the golf courses;
- To work with environmental and other regulatory agencies as directed by the GM/COO;
- To conduct her/himself at all times and in all matters in accordance with the standards accepted for golf course superintendents established by the Golf Course Superintendents Association of America (GCSAA).

CANDIDATE QUALIFICATIONS

The ideal candidate will be a Golf Course Superintendent at a club renowned for providing exceptional golfing conditions.

- Proven history of providing consistent, exceptional golfing conditions and managing all aspects of the golf course and landscape at the highest level
- Successful experience managing USGA greens
- Familiar with and successful experience managing cool season turfs; including bentgrass greens, tees and fairways
- Experience with multi-course operations is preferred
- Solid irrigation management philosophy and practices (deep & Infrequent)
- Strong agronomic skills, an innovative turf manager that stays current with advances in turf technology and equipment
- Experience utilizing industry consultants
- Proven success in Poa annua control
- Experience with “high priority” bunker maintenance and bunker renovation
- Strong budget management and forecasting (zero based) skills, a steward of the Club’s monies
- Prior experience managing large, complex stormwater drainage systems is preferred
- Experienced with large equipment fleet maintenance
- Experience in tree maintenance, management and shade mitigation to improve the turf growing environment
- The ideal candidate will be a courageous thought partner with experience managing golf course construction projects
- High energy, focused leader, that understands the club business
- Possesses leadership qualities that have resulted in high employee satisfaction-proven staff retention, low turnover
- Strong relationship builder with a history of excellent relations with their Golf Professional/Director of Golf, General Manager/COO, and Green Chair and Committee
- Experience developing standard operating procedures and training programs to onboard new staff and ongoing training of team members
- Experience mentoring team members
- Proven success in developing superintendents/assistants to promotion
- History of developing Turfgrass intern programs
- Excellent, proactive communication skills-listens to and responds to both club members and team members
- Successful experience with 3rd party relationships, including permitting bodies, vendors, contractors, etc.
- Experience developing capital reserve studies
- Strong observational skills, detail oriented
- Highly organized
- Subscribes to sustainable maintenance practices (e.g. firm and fast, sound irrigation philosophy)
- Golfer/student of the game with a sound understanding of ideal playing conditions

- High golf IQ is essential
- Spanish language skills are preferred

EDUCATIONAL AND CERTIFICATION QUALIFICATIONS

A degree in turf management or related field of study is required. GCSAA Certification is preferred.

SALARY & BENEFITS

Salary is open and commensurate with qualifications and experience. The Club offers a competitive salary, bonus and benefits package for a position of this scope and responsibility.

INSTRUCTIONS ON HOW TO APPLY

Please upload your resume and cover letter (in that order) using the link below. You should have your documents fully prepared to be attached when prompted for them during the online application process.

IMPORTANT: Save your resume and letter in the following manner:

“Last Name, First Name Resume” &

“Last Name, First Name Cover Letter”

(These documents should be in Word or PDF format)

Note: Once you complete the application process for this search, you are not able to go back in and add additional documents.

For directions on how to upload your resume and cover letter [visit this page](#).

[Click here](#) to upload your resume and cover letter.

If you have any questions please email Nan Fisher: nan@kkandw.com

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