



Overview

Minocqua Country Club offers the finest golf and social experience in the Wisconsin Northwoods. Our premier club offers the ideal blend of elegance combined with a relaxed, family friendly atmosphere. Minocqua Country Club is Northern Wisconsin's Premier Private Club Experience.

Minocqua Country Club is situated in the "Lakeland Area" consisting of Minocqua, Hazelhurst, Lake Tomahawk, Woodruff, Boulder Junction, Arbor Vitae and the surrounding area is an outdoors destination for all seasons. An active lifestyle is always possible with boating, fishing, biking and hiking trails. During the winter we benefit from a very active snowmobiling community. Ice fishing, snowshoeing, and cross-country skiing are also winter favorites. Our area offers year-round hunting and is a destination for generations of whitetail deer and ruffed grouse hunters. Residents and guests benefit from the Lakeland Area's active calendar of fairs, entertainment, and athletic events, boutique shopping, local dining and brewing, lakeside resorts and parks. The Minocqua CC Clubhouse is open approximately May to October of each year, and will allow enjoyment of the great resources our local community provides to active individuals.

Mission

Minocqua Country Club is a private club with a premier golf and social experience in a family friendly Northwoods setting.

History

Marketing of the Lakeland area in the Northwoods of Wisconsin as a vacation paradise go back many years. Men of vision journeying to the north in the early 1900's realized the potential of the area... and began the business of the promotion and selling of what we know today as The Minocqua Country Club.

In 1910 Vic Lamson of Fairfield, Iowa purchased the land known as The Minocqua Country Club Complex. Vic divided the property into 100-foot shoreline lots, and in 1911 the first private cottages were built. The golf course was designed in 1915 by C.C. Clark and Hubert Howard. The clubhouse and the course were built and opened in 1917. O.E. Heisser of the Minocqua Heights Hotel Co. and a professional golf expert, J.J. Sturm of Chicago, were hired as instructor and director of the course in 1922. The Clubhouse was expanded to 100 feet long and 50 feet wide, adding a kitchen, lobby, lounge, and screened veranda and the first Clubhouse cottages were also built. The remodeled facility opened in July of 1923. It became a popular place with two major golf tournaments held each year.

Vic Lamson continued to sell his lots until his death in 1926, although the ownership of the budding resort complex changed hands many times, and there were a variety of plans announced for its use, including a 100 room hotel, that never came to fruition.

This complex operated under a board of directors from Chicago until 1934. Under a reorganization in 1934, three principals incorporated under the name Minocqua Country Club. 500 shares of stock in the Club were offered with a face value of \$100. This sale was completed in 1939.

In 1959 a new kitchen and air conditioning were added and the golf course was re-done. In 1965 they started planning the second nine. They completed architectural studies, but were not able to arrange financing.

Expansion!

In July of 1998, the shareholders of the Club approved expansion plans, which included construction of a completely new golf course. Plans to move ahead were contingent upon the Club raising \$2,000,000. This was accomplished on November 1, 1998 by signing up 150 golfing members and obtaining pledges of \$50,000 each from ten individuals.

On July 4th, 2001, all 18-holes of this championship golf course officially opened for play.



Today

The club is filled with an active membership who enjoy the finest golf and social experiences. The original clubhouse remains today, although numerous renovations and updates have been made, adding to its Northwoods charm. The kitchen features a full fare of dining choices. Other improvements include the bar area, a new deck and dining room overlooking beautiful Lake Minocqua, winterizing the club's offices, as well as a new roof and air conditioning. The clubhouse grounds have also been beautified with the addition of a new parking lot and a complete, automated irrigation system. In addition, there are two tennis courts with a budding tennis program beginning to take shape.

Since its opening, the golf course has had nothing but rave reviews and is maintained in pristine condition. While it proves to be quite a challenge from the championship tees, six sets of tees allow players of all abilities to enjoy playing it on a regular basis. The golf course is consistently in tournament condition, and provides a first-rate practice facility that includes a full driving range and a short game practice area.

Clubhouse Manager Position Summary

The Clubhouse Manager is a critical leadership position on the executive team. The Clubhouse Manager reports directly to the General Manager and is responsible for the clubhouse operation. The Clubhouse Manager attends board meetings as well as being active with the House, Social and Membership committees.

The Clubhouse consists of a main bar, dining room, on course comfort station, modest event space and full-service kitchen. The Clubhouse Manager will supervise the Executive Chef, Hostess, Servers, Bartenders, and all other staff employed in the operation of the food and beverage department. Minocqua Country Club members enjoy our historic clubhouse ambiance, outstanding service, and culinary features ranging from elegant dining to the Northwood's favorite Friday Fish Fry.

Key Objectives

- Deliver a consistent and superior dining and social experience for members and guests, that has MCC be a very desirable place for members to utilize and enjoy. This includes oversight of menu planning, delivering the highest quality food and drinks, and serving those in a friendly, service oriented and professional manner, with a sense of urgency and timely service
- Embodies to staff, members and guests the importance and value of the Membership experience executes it with purpose daily with his or her team.
- Hire, on-board, train and develop a staff of service minded individuals in delivering a high-quality member/guest experience aligned with our mission and values.
- Involved in developing the annual budget for the clubhouse with the goal of managing the food & beverage operation to deliver a balanced value proposition within operational expectations and financial goals.
- Develop and participate as a working team leader and staff member. Work cooperatively with Members and other departments within the club.
- Understand the importance and value of the membership experience and executes it with purpose daily with his/her team.



- Serve as a model in being approachable, interactive, engaging, and proactive in your communication skills.
- Focus on member service quality in the management of direct reports and throughout relevant club environments along with events and programs presented to members. This will include reviewing, developing and enhancing the standards of service and expectations for our Member service experience in the various dining and clubhouse areas. This will include developing annual performance goals for staff.

Competencies and Qualifications

- Possess effective problem solving and communication skills while illustrating respect and gaining respect of staff.
- Can remain calm under pressure and work clearly and swiftly to resolve what may be causing the stress or pressure and maintain a leadership position overall. (i.e. conflict or complaint resolution)
- Excellent time management and organizational skills
- Conduct themselves with good moral and ethical practices both at work and in the community
- Have a good working knowledge of software systems (i.e. Word, Excel, Outlook, POS, timecard systems and high or low-tech reservation systems.)
- 5 years' in private club experience and 3 years of proven successful leadership and management of food & beverage and/or clubhouse operation preferred.
- Bachelor's degree in Hospitality Management is preferred but not required.

Compensation and Benefits:

- Salary commensurate with experience
- Medical / Dental / Vision Club pays 75% of Family Insurance Premiums
- Professional dues for CMAA and education allowance
- Complimentary meals while working
- Usage of the club with family for golf
- This is a seasonally operated clubhouse, but a year-round full-time salaried position. Winter hours are flexible and coordinated with the rest of the year-round staff.

For a complete listing of the job description and more detailed requirements and expectations, please contact Ryan at the address below.

Interested and qualified applicants should submit their resume and cover letter to:

Ryan Doerr at Strategic Club Solutions

Ryan@StrategicClubSolutions.com

www.StrategicClubSolutions.com

262-661-CLUB

