



Employment Opportunity

Head Golf Professional

This is an outstanding opportunity for the right candidate to join the Ozaukee Country Club team to enjoy a long and rewarding career at one of Milwaukee's top private clubs. The position is available early in 2018.

The Club

Founded in 1922, Ozaukee Country Club (Mequon, WI) is a private, member owned Club serving 350 member families from the northern Milwaukee area. The golf-centric Club is known for its challenging, well maintained golf course, busy dining rooms, beautiful grounds and outstanding kids programs. Ozaukee Country Club has been host to many events over the years including multiple State Amateur Tournaments (most recently in 2014) and the 1929 Western Open. The Club also recently completed a new \$1.2 million aquatics center.

While OCC is a family oriented club with strong youth programs, the crown jewel of the Club is its meticulously maintained golf course. Recognized as one of the best in the State, the course at Ozaukee Country Club is legendary for its fast, undulating greens making it enjoyable on a day-to-day basis. The par 70 course features a 6,700 yard layout, and nine par 4 holes of over 400 yards each. The well-manicured and pristine grounds are located along the Milwaukee River in the heart of Mequon. Owing to its efforts to integrate natural habitats into the golf course terrain, Ozaukee Country Club was the first in the state to receive "full certification" for nature preservation from the New York Audubon Society. Products of the same genre and school as Donald Ross and Robert Trent Jones, the architects responsible for the OCC Golf Course were William Langford and Theodore Moreau.

Visit: www.ozaukeecc.com for more information on Ozaukee Country Club.

The Position

The Head Golf Professional (HGP), will report to the General Manager and work closely with the entire management team to ensure a consistent, high-quality golf experience for the Club.

The HGP has clear ownership of day-to-day golf operations at Ozaukee Country Club. He/She is responsible for ensuring that these operations are consistently managed and run with an especially strong member and guest focus. The successful HGP will be highly visible and interactive, leading the operation with enthusiasm and engagement. This covers all member touchpoint areas of operations including the range/practice areas, caddy services, golf shop services and tournament play.

The HGP is expected to provide motivated and passionate leadership to his/her team, and fellow management team members, relative to key golf events and programming. Keeping the golf program fresh, innovative and relevant are critical expectations of the new HGP as golf is the key amenity at OCC. The need to ensure that all elements of the golf experience are fun and well organized is imperative, as is the need for someone to ensure that all members are enthused about the program and their involvement.

The HGP is the face of golf at OCC and also represents the Club in the community. While being an excellent instructor and a good player is important, being the proactive ambassador and leader of hospitality is essential. The HGP will be committed to service excellence for both members and guests, and ensure that his/her team (from bag drop to assistant professionals) consistently understands and delivers this commitment. The golf experience is the strongest element of member recruitment, retention and satisfaction at Ozaukee Country Club, and as such the Club needs a HGP who is highly visible and approachable. Active involvement in programming for men, women and juniors is a critical success factor.

Key Characteristics

- A team builder who has a history of attracting, developing and retaining a high-performance golf staff, and ensuring that they consistently meet well defined service standards.
- An intuitive, personable style resulting in a sincere and visibly engaged presence with members, guests and staff.
- Honesty, integrity, passion and a deep commitment to furthering the OCC member experience are traits paramount to this position.

- Good communication skills are a must, both as an instructor and golf operations manager, to promote the game to all constituencies of the club.
- A confident, diplomatic and competent professional who is a ‘doer’ and take-charge person, who also recognizes the importance of accountability. A manager who brings out the very best in those around him/her by setting clear goals and expectations, providing consistent feedback and support, and who is respectful and consummately professional in all interpersonal dealings.
- A proven leader and coach with a diverse skill and competency base, encompassing a multitude of critical areas necessary for success, including but not limited to: staff development, organizational skills, merchandising expertise, outside services, caddy programs, junior programming, attention to detail and respectful diplomacy.

General Qualifications and Experience

- Candidates for this position should have a minimum of three years of golf professional experience, preferably in a member owned private club. Having already been a Head Golf Professional is very desirable. Consideration may be given to an extremely experienced Assistant Golf Professional at a similar club who is ready to take the next step in his/her career path.
- Preferably, a college graduate with a Bachelor’s Degree in Business Administration or Golf Management.
- A good player who appropriately represents the Club in member play.
- An excellent golf instructor, who personifies an appropriate style and desire to help members regularly improve their play and further enjoy the game.
- Experience dealing with a seasonal golf operation where staff needs to be ready once the season commences.
- A personable individual with a sense of humor and style that is commensurately appropriate with the culture and expectations of a friendly, fun and supportive membership and staff.
- PGA Class A Certification status.
- Prior experience working with Jonas and/or Foretees is considered a plus. An understanding of current technology as it applies to golf and the club business is imperative.

Compensation

Compensation includes a competitive base salary commensurate with experience, performance bonus, lesson income, participation in health/dental/life insurance plan, matched 401k plan, association dues and education/tournament expenses. Additionally, the Head Golf Professional at Ozaukee Country Club owns the golf shop and retains all merchandise profits.

Interested candidates should send their cover letter, references and resume to:

Ozaukee Country Club
10823 North River Road
Mequon, WI 5309
Attn: Jon Kruse

Or email: jon@ozaukeecc.com