

Crow Valley Golf Club in Davenport, IA is seeking a Director of Accountability! This person will oversee clubhouse daily operations and manage all front-of-the-house food and beverage staff.

This individual will be the “Culture Czar” who will ensure a positive, energetic, respectful, friendly, fair and fun staff culture and hold others accountable on a daily basis. This person will be responsible for hiring, training and managing staff in the following club areas: family casual dining, upscale casual dining, bar and lounge, pool snack bar, banquets and parties, patio dining, halfway house (snack shop on golf course) as well as youth activities, club events, swimming pool operations and overall member service.

**Candidates Must Have:**

- The ability to lead a staff to provide exceptional levels of service consistently
- The ability to manage all facets of the front of the house food and beverage operation
- The ability to communicate (orally and in writing) policies, procedures, standards and expectations and ensure accountability

**Qualifications:**

- A minimum of 2 years food and beverage management experience
- A four-year hospitality degree
- Proven ability to successfully operate in a high-volume food and beverage (ala carte) facility

This person must be able to create, establish and communicate policies, procedures and standards for all departments listed above. This hands-on professional must be confident, comfortable and consistent in holding others accountable to ensure the highest levels of service.

This position reports directly to the General Manager and will have a staff of 40-50 employees in peak season.

**Crow Valley Golf Club Facilities:**

- Impressive clubhouse with multiple dining venues and wine program
- Outdoor Patio and bar
- Excellent 18 hole golf course
- Two outdoor tennis courts
- Swimming pool complex and snack bar

**Salary:** Based on experience, skill and knowledge. CMAA education allowance.

Email Resumes and Cover Letters to Three Carpenter, CCM at [ThreeC@CrowValley.net](mailto:ThreeC@CrowValley.net).