



**GREATER
MICHIGAN
CHAPTER**
CLUB MANAGEMENT
ASSOCIATION OF AMERICA

Bay Harbor Yacht Club
Chapter Education
January 4 - 5, 2019
5.5 Educational Credits Will Be Awarded

Friday, January 4

6:30pm **Group Dinner out (Optional)** Chandler's Wine Cellar, Petoskey

Saturday, January 5 - All education will be held at Bay Harbor Yacht Club

8:30am Continental Breakfast

9:00am - 12:00 **Alan Achatz, CCM, CHE - Club Safety Solutions, LLC**



Workplace Violence and Active Shooter

Have you ever discussed any of the potential concerns? Ever considered what can occur? Don't be complacent and think it can't happen at your club! There have been so many different events... you definitely have to open the dialogue!

OSHA Update

What should you be doing? Could what happened at the club down the street affect your operation? What are the common citations for city, country and yacht clubs? Newer and current regulations affecting clubs will be shared.

12:00 - 1:00pm **Lunch**

1:00 - 2:00pm **Brian Kroh, CCM**

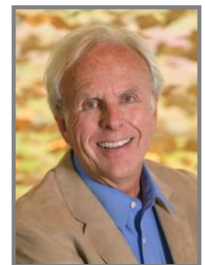


Brian is the General Manager of John's Island Club in Vero Beach, FL and a member of the CMAA Board of Directors.

He will be giving a presentation on CMAA activities/strategic update on activities and strategic initiatives. Additionally, the board is interested to learn where the National organization can be more supportive to Chapters and Chapter Members.

2:00 - 3:30pm **Ken Wasco - Gordon Food Service - "Boss to Coach"**

Ken is the Customer Effectiveness Manager at Gordon Food Service. He conducts hundreds of seminars and workshops on ways to achieve higher levels of personal effectiveness through an emphasis on communication skills across the foodservice industry.



6:00pm Cocktails & Hors d'oeuvres - Bay Harbor Yacht Club

7:00pm Dinner

Fee of \$175 for meals and educational sessions (*Dinner wine package available \$25/person*)
Persons with dietary concerns should contact BHYC prior to event

Cancellations must be done within 24 hours or you will be charged in full

Spouses/Guests who attend the dinner—**\$50/person plus tax and gratuity**

RSVP to Tammy Carter by December 28th (mdgmcma@gmail.com or 248-973-7943)

Hotel accommodations information on next page



Hotel accommodations are available at *Bay Harbor Village Hotel*

For January 4 and 5, 2019

Call 1-888-BAYHARBOR 231.439.2400—Ask for the preferred rate

Parlor Suite (1 Bedroom Village View) - **\$175** per night

Traditional Suite (1 Bedroom Village/Lake View) - **\$200** per night

Classic Suite (2 Bedroom Lake View) - **\$225** per night